The Big 6

Information Problem-Solving Skills

1. Task Definition
   What's the task?
   What types of information do I need?

2. Information Seeking Strategies
   What are possible sources?
   Which are the best?

3. Location and Access
   Where is each source?
   Where is the information in each source?

4. Use of Information
   How can I best use each source?
   What information in each source is useful?

5. Synthesis
   How can I organize all the information?
   How can I present the result?

6. Evaluation
   Is the task completed?
   How can I do things better?