UTAH STATE BOARD OF EDUCATION 17-02

Audit Brief - Use of Funds (Fast Forward Charter)

Objective and Scope:

As approved by the Utah State Board of Education, the Internal Audit Department (IA) performed an audit of the use of funds for state fiscal year 2016 at a selection of three local education agencies (LEAs), based on risk. Financial, compliance, and performance aspects were subject to consideration during the audit. Reports are being released by LEA to facilitate timely and effective communication and corrective action.

Findings and Observations:

Findings were identified in the following areas and are listed below with recommendations for corrective action. Findings are prioritized by significance. Observations are considered less significant than findings.

Finding areas:

- Internal Controls
 - o Inadequate policies and procedures
 - o Override of internal controls
 - o Lack of segregation of duties
- Compliance with State and Local Procurement Regulations For 37 transactions reviewed:
 - Lack of competitive procurement (e.g., obtaining required quotes, bids, etc.) for over \$160,000 related to 11 transactions
 - o Lack of documentation for \$8,200 of purchases related to 11 transactions

Observations areas:

- Prudent Use of Funds
 - Use of over \$4,000 in taxpayer funds for questionable activities, including an amusement park, a waterslide, and restaurants.

Cause:

Potential reasons for the findings include, a lack of governance, management, and/or internal control activities, including staff training.

Effect:

The impact of the concerns varies, but of note there is an increased risk of fraud, waste and abuse of taxpayer dollars for public education, which may reduce assets and resources available to support enhanced student outcomes. Inability to show transparency, consistency, and value-obtained from purchases is also a significant risk.

1 | P A G E

UTAH STATE BOARD OF EDUCATION 17-02

Audit Brief – Use of Funds (Fast Forward Charter)

Internal Audit Recommendations:

Ensure existing policies, procedures, and internal controls are consistent, comprehensive, and operating effectively; as necessary, develop, implement, and monitor new policies, procedures, and internal controls. Additionally, staff should be trained on policies, procedures, and internal controls regularly.

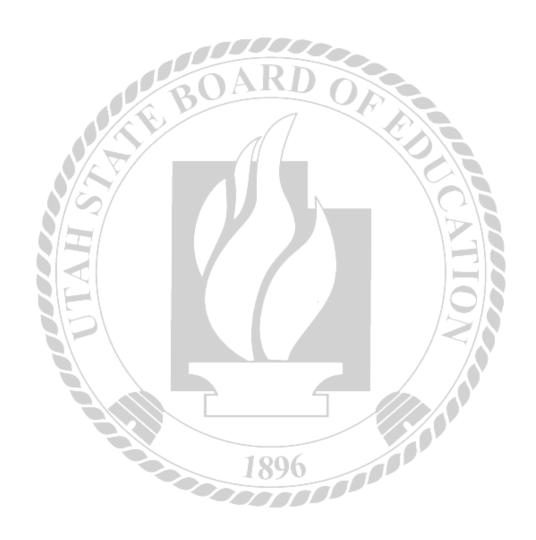
Management Response:

The LEA agrees with the findings and recommendations and has already made significant changes to internal controls and procurement processes.

Utah State Board of Education

17-02

FAST FORWARD CHARTER HIGH SCHOOL



USBE Internal Audit Department

Board of Trustees Fast Forward Charter High School 875 W. 1400 N. Logan, Utah 84321

Dear President West and Fast Forward Charter High School Board Members,

The Utah State Board of Education (Board) Administrative Rule 277-116-3 authorizes the Board's Internal Audit Department (IA) to perform audits as outlined in the audit plan approved by the Board. IA performed an audit of Fast Forward Charter High School's (LEA) use of funds for the purpose of verifying compliance with applicable code, rule, and policy and procedures and considering allegations of waste and abuse. IA obtained relevant documentation from LEA personnel and performed the procedures below.

- 1. Gained an understanding, through research and inquiry, of applicable state code, administrative rules, and LEA policies.
- 2. Reviewed and analyzed, on a limited basis, the LEA's internal control environment.
- 3. Analyzed the LEA's disbursement of funds and documentation of disbursements.

These procedures were limited to fiscal records for state fiscal year 2016 (07/01/2015-06/30/2016). We have identified the procedures performed above and the findings, observations, and recommendations from those procedures are included in this report. These procedures were more limited than would be necessary to express an audit opinion on compliance or the effectiveness of internal control or any part thereof; accordingly, we do not express such opinions.

Audits are conducted in accordance with current International Standards for the Professional Practice of Internal Auditing.

By its nature this report focuses on exceptions, weaknesses, and problems. This focus should not be understood to mean there are not various strengths and accomplishments. We appreciate the courtesy and assistance extended to us by the personnel of the LEA during the course of the audit. Management's response to the audit is included as Appendix A.

This report is intended solely for the information and use of the LEA Board of Education and management of the LEA, the authorizer of the LEA, and the Utah State Board of Education; it is not intended to be, and should not be, used by anyone other than these specified parties. If you have any questions, please contact me at (801) 538-7639.

Sincerely,

Deborah Davis, CPA

Deborah Dans

Internal Audit Director, Utah State Board of Education

cc. Members of the Utah State Board of Education

Members of the Logan City School District Board

Sydnee Dickson, Ph.D., State Superintendent of Public Instruction, Utah State

Board of Education

Jill Lowe, Director, Fast Forward Charter High School

Ryan Marchant, Director, Fast Forward Charter High School

Contents

| I. | Background, Objective, and Scope |
|-----|----------------------------------|
| | Findings and Recommendations |
| | Internal Controls |
| b. | Procurement |
| | Observation |
| a. | Prudent Use of Funds5 |
| IV. | Management Response |

I. Background, Objective, and Scope

In the February 10, 2017 Utah State Board of Education meeting the board approved an audit of LEA (local education agency) use of funds. Three LEAs were selected for the audit; this report outlines the findings specific to one (Fast Forward Charter High School) of the three LEAs reviewed.

Fast Forward Charter High School's mission is to provide an "environment where students who may be at risk of not completing high school requirements can be challenged with curriculum presented to accommodate their unique learning styles." According to Fast Forward's financial statement for state fiscal year 2016, they received approximately \$1.9 million dollars of revenue and had a fall enrollment of 245 students.

The Internal Audit Department's (IA) objective was to consider potential fraud, waste, and abuse, appropriate handling of public funds, and to verify compliance with applicable state code, administrative rules, and policies and procedures. We reviewed relevant LEA financial records and other documentation as necessary. The scope of our audit covered records from fiscal year 2016.

II. Findings and Recommendations

Findings were identified in the areas listed below with recommendations for corrective action. Per auditor judgment, findings are prioritized by significance and are considered more significant than observations. Findings consist of five elements. The five elements are:

- **1. Criteria:** What should happen (e.g., code, statue, best practices)?
- **2. Condition:** What did happen?
- **3. Cause:** Why did the condition happen?
- **4. Effect:** What is the impact, or why should you care?
- **5. Recommendation:** Suggestions on how to resolve the cause?

a. Internal Controls

Criteria: Fast Forward Charter High School Fiscal Policies & Procedures Guide, 100 Internal Control Policies states:

Fast Forward, under the direction of the Board of Trustees, is required to establish and maintain adequate accounting records and internal control procedures. Internal control consists of five components: control environment, risk assessment, control activities, information and communication, and monitoring.

GAO-14-704G Standards for Internal Controls in the Federal Government (best practice) states:

OV1.03 Internal control comprises of the plans, methods, policies, and procedures used to fulfill the mission, strategic plan, goals, and objectives of the entity. Internal control serves as the first line defense in safeguarding assets. In short, internal control helps managers achieve desired results through effective stewardship of public resources.

FIACCT 20-00.00 [State of Utah] Internal Control Program Policy (best practice) states:

- A. Agencies must establish and maintain sound internal controls based on the five components of internal control.
- B. Agencies must establish and maintain proper segregation of duties.

The policy further defines internal control activities as, "the policies and procedures that help ensure management directives are carried out. They help to ensure that necessary actions are taken to address risks to achievement of the entity's objectives. They include a range of activities as diverse as approvals, verifications, reconciliations, security of assets and segregation of duties."

Condition: The LEA lacks specific and comprehensive internal control activities; examples are outlined below.

- I. Inadequate policies and procedures:
 - a. The LEA does not have a documented employee travel policy that appropriately covers per diem and other travel activities beyond mileage reimbursements.
 - b. The LEA does not have a stipend contract policy to ensure assignments conducted by employees outside of their annual contracts are documented, clearly agreed upon, and in compliance with IRS requirements.
 - c. The LEA's policy regarding the opening of mail allows for a single individual to open and document mail.
 - d. The LEA's documented purchasing thresholds inadequately address annual cumulative thresholds, individual procurement thresholds, and/or single procurement aggregate thresholds for purchase amounts.
- II. Override of controls
 - a. Management did not adhere to the established pre-approval policy/procedure for purchases; instead, management pursued procurements without obtaining and/or documenting approvals.
 - b. Staff other than the business manager prepared checks, which is contrary to local policies.
 - c. Management paid and/or reimbursed themselves, staff, and vendors without first obtaining proper documentation. See *b. Procurement* for additional details.

- III. Lack of segregation of duties
 - a. Staff with access to the accounting system received and opened mail.
 - b. Management who approve procurements, also collect documentation, prepare disbursements, approve disbursements, sign payments, and send payments.
 - c. Additional personnel who approve procurements, also collect and retain or dispose of documentation and fiscal records, prepare disbursements, approve disbursements, and reconcile bank statements.

Cause: Lack of governance and management.

Effect: Potential fraud, waste, and abuse of public education funds, which may reduce assets and resources available to support enhanced student outcomes, poses a significant risk. Potential inability to accurately report financial results, which may lead to a loss of stakeholder confidence and have an adverse effect on obtaining future funding is also a significant risk. See conditions in *b. Procurement* for other specific effects of weak internal control activities.

Recommendation: The LEA board and administration should ensure an effective internal control environment by designing and implementing specific and comprehensive policies, procedures, and internal controls to safeguard public funds and assets and protect employees. Segregation of duties, or alternative controls if duties cannot be segregated given the size of the organization, should be of paramount consideration when designing internal controls. The LEA board and administration should also regularly monitor internal controls for operating effectiveness, revising them if needed.

b. Procurement

Criteria: Fast Forward Charter High School, Procurement and Purchasing Policy, Required Approval/Purchasing Process states:

Step 2: Legal Requirements

- 2. Over \$1000, up to \$50,000: Must obtain two quotes, with the purchase from "the responsible vendor offering the lowest quote meeting specifications"
- 3. Over \$50,000: Must conduct a formal bidding process (RFP) consistent with applicable law.

Fast Forward Charter High School Fiscal Policies & Procedures Guide, 602 Employee Mileage Reimbursement states:

B) All employees requesting such mileage reimbursement are required to furnish a Travel Report containing the destination of each trip, its purpose and the miles driven, parking fees and tolls, within one month after the travel date.

Each employee is responsible for detailing the travel and related expenses and including the required supporting documentation.

Utah Code Annotated 63G-6a-2002 Records—Retention states,

- (1) All procurement records shall be retained and disposed of in accordance with Title 63G, Chapter 2, Government Records Access and Management Act.
- (2) Written determinations required by this chapter shall be retained in the appropriate official contract file of:
 - (a) the division;
 - (b) the procurement unit with independent procurement authority; or
 - (c) for a legislative procurement unit or a judicial procurement unit, the person designated by rule made by the applicable rulemaking authority.
- (3) A procurement unit shall keep, and make available to the public, upon request, written records of procurements for which an expenditure of \$50 or more is made, for the longer of:
 - (a) six years;
 - (b) the time otherwise required by law; or
- (c) the time period provided by rule made by the applicable rulemaking authority.
 - (4) The written record described in Subsection (3) shall include:
 - (a) the name of the provider from whom the procurement was made;
 - (b) a description of the procurement item;
 - (c) the date of the procurement; and
 - (d) the expenditure made for the procurement.

Condition: Out of 37 transactions we noted the following concerns related to compliance with an applicable state and/or local procurement regulation.

- Ten out of ten (100%) transactions reviewed for required quotes for a purchase per the LEA's policies did not obtain the requisite number of quotes; questioned transactions total \$48,178.82.
- One out of one (100%) transaction reviewed that required public notice and a request for proposal (RFP) process per the LEA's policies, did not comply with applicable criteria; the questioned transaction totals \$113,436.00.
- Eleven out of 37 (30%) transactions reviewed for required documentation, lacked adequate documentation. One of the 11 transactions included an overpayment of \$80 to an employee. The transactions in question total \$8,271.09.

Cause: Lack of comprehensive internal control activities governing the procurement process. Limited management and staff procurement training is also likely a factor. See conditions in *a. Internal Control* for specific causes.

Effect: Potential fraud, waste, and abuse of public education funds, which may reduce assets and resources available to support enhanced student outcomes, poses a significant

risk. Inability to show transparency, consistency, and value-obtained in financial transactions, which may lead to a loss of stakeholder confidence and have an adverse effect on obtaining future public education funding, is also a significant risk.

Recommendation: See the recommendation for finding *a. Internal Controls*; the LEA should consider all procurement methods when designing and implementing comprehensive and consistent policies, procedures, and internal controls. Additionally, LEA management, under the direction of the LEA board, should take action to recoup the \$80 overpayment to staff.

III. Observation

a. Prudent Use of Funds

We identified eight transactions, totaling \$4,436.94, where public funds were spent on various questionable activities, including amusement park admissions, waterslide admissions, and restaurants. Due to the limited nature of public funds and the heightened scrutiny of their use, we question whether the use of taxpayer funds for these types of activities is considered prudent and necessary.



875 W 1400 N Logan, UT 84321 June 8, 2017

USBE Internal Audit.

Dear: Deborah

Enclosed are our Responses to your audit letter dated June 1, 2017 where two findings were noted and detailed. Below are our response to the audit findings and the respective recommendations.

A. Internal Controls.

FFCHS Response:

Fast Forward agrees with the findings and recommendations. Fast Forward has already made significant changes to our internal controls during this process and will continue to make the necessary changes as recommended. FFCHS is currently in the process of reviewing and rewriting financial policy and procedures that will protect and safe guard the assets of the school.

B. Procurement.

FFCHS Response:

Fast Forward agrees with the findings and recommendations. Fast Forward has already made significant changes to our procurement processes and will continue to make the necessary changes as recommended. As is the case with internal controls, FFCHS is currently in the process of reviewing and making the necessary changes to our procurement policy that will provide for fair purchasing practices as well as protect and safe guard the assets of the school.



Fast Forward Charter High School is grateful for this audit, and feels it has already made us a better more efficient organization. We would like to thank the internal audit staff for the professional and respectful manner in which the audit was conducted. As you are aware, FFHCS is a small organization where administrators wear many hats and perform many different duties throughout the day. Having said that, FFCHS views this report as a catalyst to making the necessary corrections recommended, so we are in compliance with our policy and procedures.

If there are any additional questions or concerns you would like to discuss in more detail please feel free to contact the FFCHS administration.

Sincerely,

Ryan Marchant

Director, FFCHS

Rich West

President, FFCHS Board of Directors

Killand W